

Email Abuse Submission Guidelines:

1. Provide a brief, general description of the email abuse:

A. Inbound Email Problems

- 1 The domain name trying to send the email
Example: johndoe@johndoe.com
- 2 Who the email was for
Example: spam-analysis@netabn.com
- 3 Time they tried to send the email
Example: 12pm, 1pm, and 2:15pm
- 4 Optional - Phone contact of the sender for testing
John Doe at 777-777-7777

B. Outbound Email Problems

- 1 The domain name you are trying to send the email to
Example: johndoe@johndoe.com
- 2 Who the email was for
Example: spam-analysis@netabn.com
- 3 Time you tried to send the email
Example: 12pm, 1pm, 2:15
- 4 Optional - Phone contact of the destination for testing
John Doe at 777-777-7777

C. Spam Control Problem: Spam that is not tagged as spam

- 1 Identify the email as spam
- 2 Include full-unmodified header information and content of the email. Header information is a requirement for reporting e-mail abuse.

Note:

Please see <http://www.abgnetwork.com/docs/spam.pdf> on how to submit full-unmodified header information.

D. Spam Control Problem: Good Email that is tagged as spam

- 1 Identify the email as not spam
- 2 Include full-unmodified header information and content of the email. Header information is a requirement for reporting e-mail abuse.

Note:

Please see <http://www.abgnetwork.com/docs/spam.pdf> on how to submit full-unmodified header information.