

How to display full headers in your e-mail client; please select the client in use.

Netscape

1. Open the e-mail in question that will be forwarded to spam-analysis@netabn.com
2. Select the **Headers** option from the **View** menu and then select the **All** option.
3. Highlight the headers displayed in the e-mail, and copy them into the e-mail you will be sending to spam-analysis@netabn.com.

Outlook Express 4.0

1. Open the e-mail in question that will be forwarded to spam-analysis@netabn.com
2. Select **Properties** from the **File** menu and then click the **Details** tab.
3. Highlight the headers displayed in the e-mail, and copy them into the e-mail you will be sending to spam-analysis@netabn.com.

Outlook Express 5.0

1. Open the e-mail in question that will be forwarded to spam-analysis@netabn.com
2. Select **Properties** from the **File** menu and then click the **Details** tab.
3. Highlight the headers displayed in the e-mail, and copy them into the e-mail you will be sending to spam-analysis@netabn.com.

Outlook Express 6.0

1. Open the e-mail in question that will be forwarded to spam-analysis@netabn.com
2. Select **Properties** from the **File** menu and then click the **Details** tab.
3. Highlight the headers displayed in the e-mail, and copy them into the e-mail you will be sending to spam-analysis@netabn.com.

Outlook 2000/XP/2003

1. Start **Outlook 2003**
2. Open the e-mail in question that will be forwarded to spam-analysis@netabn.com
3. In the menu select **View | Options**
4. Highlight the headers displayed in the e-mail, and copy them into the e-mail you will be sending to spam-analysis@netabn.com.

Other Email Clients:

If the email client that you are using is not listed in this document, please email a request to spam-analysis@netabn.com for additional support.